

All Homeowners in Associations Managed by Sentry Management

# **New Payment Processing Partner for Credit Cards**

We are pleased to announce that RevoPay is our new credit card payment provider, replacing PayLease. This change will make it easier for you to make payments, and is the initial step to having only one sign-in for all types of electronic payments. Payments will now also be simpler from your smart phone, tablet, or other media device.

## IT IS IMPORTANT TO NOTE THAT PAYMENTS THROUGH PAYLEASE WILL NOT BE ACCEPTED AFTER AUGUST 31.

2017. If you have set up a recurring auto-payment through PayLease (credit card or e-check), you will need to visit Sentry Management dedicated website at https://www.MySentryPay.com or call RevoPay at 424-216-5200 during their business hours of 7 AM to 5 PM PST to set up that process again.



## For Online Payments:

To make a one-time payment or schedule a recurring auto-payment, you may visit <u>www.MySentryPay.com</u>. For help with your account or setting up payments online, you can visit www.MySentryPay.com/help, you can also email customerservice@revopay.com, or you can call **424-216-5200.** If you decide to email their customer service team, please be sure to include the name of your community and your homeowner account number.

## To Make a Payment by Phone:

To process a payment by phone you may call the toll-free number at 888-786-6496, which is available anytime (24/7, 365 days a year).

## **Questions regarding your Account:**

If you have a question about your Association assessment or account balance, please call Sentry Management at 800-932-6636.

## Additional Information:

Making payments by mail and through Sentry Management's AUTOPAY will remain unchanged. Remember, the latest information on payments is always on our website at www.sentrymgt.com by going to the Make a Payment or My Account buttons. Or if you want to ask a question, you may visit the "I Want To ...." dropdown function and find your payment type.

